CHECK UP

GOLDEN VALLEY HEALTH CENTERS MAGAZINE



FEATURE STORY

50 YEARS OF COMMUNITY HEALTHCARE

WINTER 2022

GOLDEN VALLEY HEALTH CENTERS

FREE, TAKE ONE!

A message from

OUR CEO & CMO



Left: Tony Weber, MBA, President & CEO
Right: Eduardo Villarama, MD, Vice President & CMO

For Golden Valley Health Centers, delivering exceptional service is critical, not only to ensure a quality patient experience, but also to support our sustainability as an organization. Recently clinical staff has been engaging in several activities centered around Customer Service Excellence. The objective is simple: a positive patient experience every time, in every location.

They say you don't get a second chance to make a first impression. When a patient walks in for an appointment, we consider this our one chance to get it right. Even though our customer service campaign is our focal point for this season, Customer Service Excellence is something we strive for year-round.

Our patients are the reason we are here. Our job is to serve, and our mission is to improve the health of our patients by providing quality primary healthcare services to people in communities we serve regardless of language, financial or cultural barriers. We strive to make healthcare accessible to all. And not just healthcare in and of itself but quality, culturally responsive and comprehensive care for everyone.

This has been our unwavering focus since 1972. We continue to navigate new challenges in a post pandemic era, and we are growing in new and innovative ways. We are very proud of what we've accomplished this year, in what is considered one of the most difficult times in the history of healthcare. We look back on the past 50 years of accomplishments with pride and anticipation of what lies ahead. We will stay true to our values, to our patients and to the mission that drives us.

Thank you for choosing Golden Valley Health Centers.

"YOUR HEALTH IS OUR PRIORITY"



Winter 2022

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SPONSORSHIP OPPORTUNITIES

Golden Valley Health Centers has 65 lobbies in our 45 clinical sites, reaching more than 1,100 employees and 145,000 patients per year. Each quarter (Winter, Spring, Summer and Fall) new magazines full of interesting and inspiring health-related information will be distributed to lobbies throughout the Central Valley. Patients are encouraged to take a free magazine home to reference later.

Check-Up magazine is brought to you by GVHC Foundation, which exists to support the charitable activities of Golden Valley Health Centers and advance the health and wellness of our communities through awareness, support, and resources for GVHC clinics and patients.

Check-Up Magazine is also available online at **www.gvhc.org**

For underwriting opportunities, please contact: **Foundation@gvhc.org**

CHECK UP

GOLDEN VALLEY HEALTH CENTERS MAGAZINE

GVHC MISSION

Our mission is to improve the health of our patients by providing quality, primary healthcare services to people in the communities we serve regardless of language, financial or cultural barriers.

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CHECK-UP Magazine is published by the Communications Department of Golden Valley Health Centers.

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gvhc.org

GOLDEN VALLEY HEALTH CENTERS

50 YEARS OF COMMUNITY HEALTHCARE

Golden Valley Health Centers is celebrating 50 years of community healthcare in 2022.

In September 1972, Golden Valley Health Centers (GVHC) began as a small Migrant Health Services program connected to Merced General Hospital. Founding CEO, Mike Sullivan led the way with a budget of less than $200,000, a small but mighty staff of six, and a part time MD. Services were provided at the Hospital during evening hours. The following year, Merced Family Health Centers received its nonprofit corporation from the state of California and broke ground soon after on Childs Avenue in Merced, where our largest Health Center campus in the region remains today.

Since that time, we have expanded greatly to meet community needs across Merced, Stanislaus and San Joaquin counties, now serving nearly 145,000 patients each year through 45 clinical locations in the region. We have certainly grown but we will never outgrow our mission: to improve the health of our patients by providing quality, primary healthcare services to people in the communities we serve regardless of language, financial, or cultural barriers.

While 50 years sounds like a long time in a rapidly changing world, Golden Valley Health Center has not wavered from this mission. We were born out of a strong desire to increase access to healthcare in the lives of migrant workers and provide care for the Central Valley's critical farmworker population and the underserved. An organization that began as a small grassroots effort to care for the uninsured has defied expectations and become one of the three largest Federally Qualified Health Centers in California.

Early on, it was clear that demand for primary care surpassed what the Center could provide out of the small clinic in Merced, and rapid expansion began. By 1977 services were offered in Stanislaus County, with a clinic in Patterson, and we added medical clinics in Empire and West Modesto. The Centers in our new service area were named, Stanislaus Family Health Centers.

In the years that followed, clinic proposals were approved throughout the Valley in Merced and Stanislaus Counties. School based health centers at Robertson Road and Hanshaw Middle school opened in 1993 and 1994, boosting student and community health in these underserved areas.

It was in 1995 that we adopted a new name...Golden Valley Health Centers, which would provide a unified brand and a personal approach to healthcare as growth continued. At the time, we operated with a staff of 41, serving 42,000 individuals per year of all ages, treating medical and dental issues, and urgent care needs across clinics in Merced, Modesto, Planada, Le Grand, Los Banos, Dos Palos, Patterson, Newman and Turlock.

1972
Hospital-oriented migrant health program opens





1973
Nonprofit Corporation formed

In 1998, GVHC began a homeless healthcare program at the Modesto Inn to provide free medical services to Stanislaus County's homeless population. Over the years we have prioritized Pediatrics, Women's Health and grown our offering of specialty services to include Optometry, Podiatry, Nephrology, Behavioral Health, and more, to improve an array of health outcomes for residents. Technology use has improved, ushering in the era of electronic medical record systems, text messaging, and social media outreach to keep our community connected to services.

In 2012, CEO Mike Sullivan retired after 40 years of service. Following an extensive search, Tony Weber was named President and CEO. Since that time, GVHC has seen a logo revision, launched a Foundation (to support the work of the health center through philanthropy), and continued to expand, opening clinics in San Joaquin county and starting the school based health center program.

In the midst of a pandemic, Golden Valley Health Centers has explored new frontiers to care for the changing needs of our community. We've introduced telehealth and remote health monitoring programs. We introduced an exciting new program, called PACE, which allows qualifying older adults to live safely at home while receiving personalized medical care, meals, activities and socialization.

The ideology that everyone should have access to healthcare has been central to Golden Valley's work over the past five decades and remains our guiding principle today. At GVHC we make quality healthcare accessible to all. From our humble beginnings, in 1972, our mission has been to improve the health of our community. Through dedication, bold leadership and strong network of partners, We proudly continue this work 50 years later and look forward to the future of healthcare through generations to come.

1974
Merced Family Health Centers constructed a small medical and dental clinic



2014
Tony Weber becomes CEO



2020
GVHC launches CV PACE program









1995
Golden Valley Health Centers was born

2016
Golden Valley Health Centers launches new logo

2022
Golden Valley Health Centers celebrates 50 years



Health Net salutes Golden Valley Health Centers for 50 years of quality community healthcare.

Through the state expansion of Medi-Cal, Health Net is working to provide no-cost health coverage to more eligible Californians regardless of immigration status.

health net™

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ASK A PROVIDER

If you have burning questions to ask an expert, email us at **Marketing@gvhc.org**

In each issue of Check-Up Magazine our medical providers will answer patient questions that are submitted via email.

MEET A PROVIDER



Alfayo Michira, PA

Growing up in Kenya, Alfayo Michira always knew he wanted to be in the healthcare industry. Having been raised in a small Kenyan community., “People only went to hospitals or clinics when there was something seriously wrong,” he said. It was difficult to stay healthy growing up in a community where healthcare was scarce. This was a source of motivation for Michira to work and advocate for preventative medicine.

As a young student, he went on a clinical mission in Honduras. His professor noticed his passion for helping the underserved population and connected Alfayo Michira to Golden Valley Health Centers. Michira began working as a physician’s assistant for Golden Valley Health Centers in fall of 2020. He works at the Ceres 3rd Street Health Center. “One of the things I enjoy most about working for Golden Valley Health Centers is the willingness to make the proper changes to help promote the health of our patients,” he said.

When asked what Alfayo wished every patient knew about their health, his response was, “Health is every person’s responsibility; everyone has to be willing to exercise diligence in promoting their health through proper lifestyles. Preventative health is fundamental in managing and preventing sickness or disease.”

Alfayo enjoys playing tennis in his spare time. He played the sport all through high school and college. He also enjoys cooking.

CLINIC UPDATES



Golden Valley Health Centers' West Modesto Clinic, located at 1114 6th street, is temporarily closed for renovations. The building construction will be ongoing until Spring 2023. Our new 6th street clinic will be larger, more efficient, and ready to see patients again very soon!



Now open! Golden Valley Health Centers opened a new clinic this year in Modesto at 208 West Coolidge Avenue. Modesto Coolidge is a beautiful new facility, conveniently located near Doctors Medical Center, just West of McHenry Avenue. Patient services at this clinic include Womens Health and OB services.



We are excited to announce that Golden Valley Health Centers is opening its own pharmacy! Located at 857 Childs Avenue in Merced, this pharmacy will make it simple for patients to have prescriptions filled quickly and easily where they receive healthcare services. GVHC plans to offer courier delivery of prescription medications filled at this location directly to homes, for added convenience throughout the service area.



Los Banos Dental clinic is currently closed for renovations. Construction will continue through 2022 and dental patients will be scheduled at alternate locations during this time. Los Banos Medical clinic will also undergo facility upgrades in early 2023. These renovations will mean a more functional clinic for our providers and a better quality patient experience.

STREET MEDICINE TEAM

The GVHC Street Medicine team serves the Homeless community Monday through Thursday in Merced and Stanislaus Counties.

We thrive on making a difference in our communities. Most of the homeless population is comfortable with our nursing team as we have built trust and relationships over the years. This level of trust allows staff to better care for patients and provide them with the care that they need and deserve. Many clients receive vital information about our Medication Assisted Treatment (MAT) program which offers recovery resources, medicated treatment, and counseling services. This program has been highly successful helping struggling individuals who are experiencing homelessness and substance abuse to find the help they need to get well.

Building trust is key to success in the field for the Street Medicine Team. Although this patient base moves around frequently, nursing staff sees them every week and can anticipate where they will be living. As important as it is to ensure healthcare is accessible to all, it can be equally important to ensure healthcare is where you need it to be.

Community healthcare includes everyone in the community.

SERVICES PROVIDED INCLUDE:

- Wound care
- Psychiatric referrals
- Basic needs such as food, water and hygiene products
- Information about GVHC healthcare services
- Appointment coordination

> I love being able to help the homeless community. The bonds that we have created with these individuals is something that I will always remember, as every one of their stories are unique in their own way. I love how we have made a difference in the lives of others and how they look forward to seeing us each week. My goal is to help get more people the care and services they need and hopefully get them off of the streets.
>
> – Kaylie Oliver Mello, LVN



> The Street Medicine Team is good to me. They help others in need like me. Homeless people like me don't have transportation, housing, medical services or money for food. The Street Medicine Team helps us find the resources we desperately need. I really enjoy seeing their work and how many peoples' lives have changed out here.
>
> – GVHC Patient



Health Plan of San Joaquin

Keep your family's health in check



Do not wait until you are sick. Get a head start by setting up routine exams. These preventive measures can help lower risk for health problems in the future.

Well Child Visits

Size measurements weight, length and head circumference (until 2 years old), Body Mass Index (BMI).
Vision as recommended.
Hearing as recommended.
Fluoride Varnish when first tooth appears or at first birthday.
Cholesterol as recommended.
Hemoglobin or Hematocrit (Blood Iron Tests) to test for anemia.
Lead Screening at 12 months and 24 months; if no lead test prior, a catch up test before 6 years old.
Developmental Screening measures how your child grows and changes over time and whether your child meets the typical milestones.

Adult Annual Physical

Vitals blood pressure, pulse, temperature, height and weight, Body Mass Index (BMI).	**Medical History** questions about behaviors like smoking, alcohol use, diet, and exercise.
Heart and lung exams to listen for irregularities to detect heart or lung disease.	**Neurological exam** to test reflexes, strength, and balance.
Head, neck, and abdominal exams for color, shape and consistency.	**Skin exam** to look for any abnormal spots.
Females	**Males**
Pelvic exam to check the internal reproductive organs. If sexually active, a Pap smear or HPV test may be done to screen for cervical cancer.	**Genitalia exam** to check for lumps, changes in size, and tenderness.
Breast exam to feel for abnormal lumps. Females should discuss mammograms after they turn 40.	**Prostate exam** to screen for cancer.

Other screenings as necessary for chronic conditions and diseases.


We get it
for more
family
time
If you have young children in your home, get everyone 6 months and older vaccinated against Flu and COVID-19.
There's still time to get your shot.
Call to schedule your vaccine today
209-722-GVHC (4842)
For more information about Flu and COVID-19 visit:
gvhc.org
GOLDEN VALLEY HEALTH CENTERS
I GOT MY
FLU & COVID
VACCINE



Legacy Health Endowment celebrates local healthcare heroes!

We honor Melinda Marshall, Golden Valley Health Centers Chief Operations Officer, who has dedicated 35 years to improving the health of our community.

LHE
Legacy Health Endowment

MEDI-CAL EXPANSION

This summer, Medi-Cal, California's health coverage program for low-income individuals and families, extended its eligibility for full coverage to more than 185,000 individuals who are 50 years of age or older, regardless of immigration status. Medi-Cal is health insurance provided by the State of California for individuals and families. Medi-Cal covers:

- Medical
- Dental
- Prescriptions
- Specialists
- Hospital
- Emergency Services
- Many Others

The expanding population includes individuals 50 years of age or older who are eligible for Medi-Cal, who do not have satisfactory immigration status or are unable to establish satisfactory immigration status for full-scope Medi-Cal and are not yet enrolled in Medi-Cal. It also includes individuals 50 years of age or older who are currently enrolled in restricted scope Medi-Cal.

NEED HELP APPLYING FOR MEDI-CAL?

If you are currently uninsured and need help applying or have questions about Medi-Cal coverage or how to qualify for Medi-Cal, Golden Valley Health Centers' Medi-Cal Assistance Team is ready to help.
Our team can help you apply for Medi-Cal or answer any questions you have about the program.

You can contact our Medi-Cal Assistance Team by calling (209) 237-1610
Monday – Friday, 7 AM – 5 PM

WHAT'S AN FQHC?

Golden Valley Health Center is a federally qualified health center (FQHC). FQHCs or look-a-likes serve 30 million people across the nation every year. Our team of doctors, dentists, counselors and other medical professionals are committed to providing quality health care services regardless of language, financial or cultural barriers. We accept Medi-Cal, Medicare, Covered California and most private health insurances.

CENTRAL VALLEY PACE

OUR MISSION

Central Valley PACE takes an all-inclusive approach to the care of a senior, prioritizing the health of the whole individual. Consistent with our core values at CV PACE we are dedicated to serving the seniors in our underserved community along with supporting their caregivers.

IN-HOME CARE SUPPORT

Central Valley PACE provides in-home support, services include:

- Showering
- Meal prep
- Meal delivery
- Housekeeping
- Medication management
- Physical Therapy and more

OUR SERVICES

- Onsite Primary Care Physician
- CV PACE has a full medical team that consists of the Primary Care Physician, nurses, as well as onsite Dental and Vision suites!

TRANSPORTATION SERVICES

Our drivers transport participants from their homes and provide rides to all approved appointments. We also provide transportation to our Day Center in Modesto at the Century Center Plaza.

DO I QUALIFY?

Please Scan the QR Code to see if you qualify!





> What I like most about working at CV PACE is the genuine ability to care for the elderly and create lifelong relationships with them.
>
> – Rachelly, PCA– Kaylie Oliver Mello, LVN

> Central Valley PACE has impacted my life for the better; I enjoy coming into the day center for socialization and engagement. I love painting, coloring and helping others. I love to spread joy and positivity to my peers and others.
>
> – Maria, CV PACE Participant

Central Valley PACE Welcomes over 200 participants!
Visit us today to see why so many chose CV PACE for their place of care!

2401 East Orangeburg Ave. Suite 330, Modesto, CA 95355

50 YEARS BECAUSE OF YOU

As Golden Valley Health Centers (GVHC) celebrates its 50th Anniversary, we would like to acknowledge and thank our local cities, counties, and elected representatives who helped us reach this milestone. It is because of their continued contributions and advocacy work that GVHC can celebrate 50 years of community healthcare. From everyone at GVHC, we thank you for your continued support!

- US House of Representatives, Josh Harder
- US House of Representatives, Jim Costa
- CA State Senate, Susan Talamantes Eggman
- CA State Senate, Anna Caballero
- CA State Assembly, Adam Gray
- CA State Assembly, Health Flora
- Stanislaus County
- San Joaquin County
- Merced County
- City of Modesto
- City of Merced
- City of Ceres
- City of Manteca
- City of Patterson
- City of Los Banos
- City of Riverbank
- City of Newman
- City of Turlock



blue of california



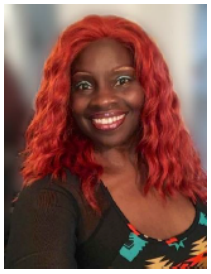
NEW FINANCIAL HELP FOR MORE CALIFORNIANS

Thanks to the American Rescue Plan, you may qualify for health coverage and enroll during the Special Enrollment Period. And recent increases in federal financial assistance can make coverage more affordable than ever, for more people!

SEE IF YOU QUALIFY FOR A SUBSIDY

The federal government recently increased available financial assistance that helps you pay the monthly premiums for health coverage. If you were previously ineligible for financial help, you may now be eligible. If you were previously eligible, you could get even more financial help now.

ACT NOW! WE ARE HERE TO HELP YOU FIND OUT IF YOU QUALIFY FOR FINANCIAL ASSISTANCE.



Call (855) 225-1709

Or, have us reach out to you:
tinyurl.com/CoverMeStacy

Set-up time to chat:
calendly.com/Stacy-Anderson

Stacy Anderson, Outreach Manager
Blue Shield of California
Email: Stacy.Anderson@blueshieldca.com

Scan to get started

EMPLOYMENT OPPORTUNITIES

Looking to make an impact in your community? Consider joining the Golden Valley Health Centers team! We strive to provide quality care to those in our community and offer many locations and services to make a difference! From welcoming a patient arriving for their appointment, to assisting providers with patient care, to driving PACE participants to the center for services. Golden Valley Health Centers offers many careers to choose from! Each role presents internal growth opportunities as you develop your career here!

We have many practices to choose from, with clinics located in San Joaquin, Merced, and Stanislaus counties! We are a mission driven team, passionate about the many services Golden Valley Health Centers provides. We have competitive wages, generous benefits, Medical (0 Deductible, 2k out of pocket max), Dental, Vision, and Retirement plans, Employee Assistance Program (EAP) services, and so much more!

Interested in applying?
Please visit our company website at www.gvhc.org/careers

Follow us on Facebook, LinkedIn and Indeed! We promote new listings weekly!



MyChart
Your secure online health connection

GVHC is excited to offer you online access to medical records through GVHC's MyChart, the new and secure mobile application-based patient portal. Whether at work, on the road, or at home, get automatic access to your test results, or message your care team.



GVHC'S MYCHART APP FEATURES:

ALL YOUR HEALTH INFORMATION IN ONE PLACE
View & refill prescriptions, get test results, view upcoming appointments, pay medical bills, and more all in one place.

CONNECT WITH US
Send a message, get online advice and treatment either face-to-face over video or in-person with your provider.

TAKE CARE OF YOUR CHILDREN AND OTHER FAMILY MEMBERS
Stay on top of everyone's appointments and check in on family members who need extra help *Must be legally authorized to access accounts of immediate family members.

Download GVHC's MyChart app for iOS or Android

GOLDEN VALLEY HEALTH CENTERS FOUNDATION

Golden Valley Health Centers Foundation, established in 2015, was formed to support the mission of Golden Valley Health Centers through charitable activities. Through the years, the GVHC Foundation has raised awareness and funds to advance the health and wellness of our communities. GVHC Foundation supports GVHC, our patients, families and the communities through the following activities:



ANNUAL FLORA R. MARTINEZ NURSING SCHOLARSHIP
This program provides tuition assistance for local nursing students. In 2021, five students each received $5,000 scholarships to further their education in the nursing field.

ADOPT-A-FAMILY
During the holidays a gift drive was created to support families struggling during the holidays. Clinic sites nominate families and nearly 50 families received much needed holiday support.

CARE FUND
This 100% employee funded program is dedicated to helping employees or patients at a time of financial crisis. Support from this program often supplements the cost of health-related services that are not affordable for many we serve.

BACK-TO-SCHOOL BACKPACK GIVEAWAY
This giveaway has provided thousands of backpacks to school-aged children of GVHC's clinical locations throughout Merced, Stanislaus, and San Joaquin counties.

To learn more about the Golden Valley Health Centers Foundation, apply for programs, or donate please visit gvhc.org/foundation.





WE'RE ALL IN THIS TOGETHER.

At Kaiser Permanente, we don't see health as an industry. Our doors, hearts, and minds are always open to help every last one of you thrive. Learn more at **kp.org/centralvalley**.

KAISER PERMANENTE® thrive

GOLDEN VALLEY HEALTH CENTERS SERVICES

MEDICAL:

- Family Medicine
- Pediatrics
- OB-GYN
- Internal Medicine
- Urgent Care

DENTAL:

- Exams and X-rays
- Cleanings and Oral Hygiene Education
- Fillings and Sealants
- Extractions

BEHAVIORAL HEALTH:

- Individual Therapy (for adults and children)
- Patients-Directed Treatment Plans
- Case Management
- Psychiatric Care

HEALTH EDUCATION:

- Nutrition
- Asthma
- Diabetes
- Hypertension
- Comprehensive Perinatal Services Program (CPSP)
- Dietitian
- Family Planning, Access, Care, and Treatment

SPECIALTY SERVICES:

- Chiropractic
- Optometry
- Podiatry
- Medication Assisted Treatment Program (MAT)
- HIV Health & Wellness Program
- Sports Medicine
- Allergist
- Cardiology
- Nephrology

To make an appointment call or text: 209-722-GVHC (4842) or download GVHC's MyChart App



GOLDEN VALLEY HEALTH CENTERS LOCATIONS

URGENT CARE:

Walk-ins always welcome

Merced:
- 857 West Childs Ave.
- 3940 Sandpiper Ave.

Modesto:
- 1510 Florida Ave.

Turlock:
- 2240 West Monte Vista Ave.

DENTAL:

MERCED COUNTY

Merced:
- 747 West Childs Ave.

Le Grand
- 13161 Jeerson St.

Los Banos
- 725 West I St.

Planada
- 9235 East Broadway St.

STANISLAUS COUNTY

Modesto:
- 1717 Las Vegas St.
- 1121 Hammond St.

Empire:
- 198 G. St North.

Ceres:
- 1920 Memorial Dr.

Turlock:
- 1200 West Main St.

Newman:
- 637 Merced St.

Patterson:
- 200 C St.

SAN JOAQUIN COUNTY

Manteca:
- 302 Northgate Dr.

MEDICAL:

MERCED COUNTY

Merced:
- 847 West Childs Ave.
- 857 West Childs Ave.
- 401 Lesher Dr.
- 3940 Sandpiper Ave.
- 797 West Childs Ave.

Dos Palos:
- 1405 California Ave.

Le Grand
- 13151 Jeerson St.

Los Banos
- 821 Texas Ave.

Planada
- 9235 East Broadway St.

STANISLAUS COUNTY

Modesto:
- 1524 McHenry Ave.
- 208 W. Coolidge Ave
- 2101 Tenaya Dr.
- 1510 Florida Ave.
- 1540 Florida Ave.
- 1121 Hammond St.
- 1801 Tully Rd, Ste F.
- 209 Kerr Ave.
- 1717 Las Vegas St.
- 1500 Florida Ave.

Empire:
- 198 G. St North.

Riverbank:
- 4150 Patterson Rd.

Turlock:
- 1141 North Olive Ave.
- 1200 West Main St.
- 1100 Delbon Ave.
- 1199 Delbon Ave.
- 2240 West Monte Vista Ave.

Ceres:
- 2760 3rd St.
- 1920 Memorial Dr.
- 3109 Whitmore Ave.

Newman:
- 637 Merced St.

Patterson:
- 200 C St.

Westley:
- 301 Howard Rd.

SAN JOAQUIN COUNTY

Manteca:
- 250 Northgate Dr.
- 302 Northgate Dr.





Winter Word Search

V S N O W F L A K E X O A W
D N S O C K S X S I P M E T
E O G H Z O E A L Q R M S W
C T K O N P M A E N I N N D
E E C O F T B L K T S Y O T
M B U D S I C L R Q B N W B
B G L I L I R E A U R X M M
E R R E C Y T E T N G L A I
R H G I P N Q U P L K W N T
C O L D I U J Q X L O E L T
I M F W B A F L X N A X T E
C A J R D R K U S V L C Z N
E N I C E S K A T E S C E S
X H O T C O C O A P B B T Y

WINTERTIME
COLD
SNOW
FIREPLACE
HOODIE
BLANKET
CHRISTMAS
ICE SKATES
ICICLE
SNOWMAN
ICE
HOT COCOA
SOCKS
MITTENS
DECEMBER
SNOWFLAKE